

## IL Benefit Access Program Benefits

### Features

- Seniors Free Transit Ride
- Persons with Disabilities Free Transit Ride
- Secretary of State License Plate Discount

Who is eligible? Visit <https://www.illinois.gov/aging/BenefitsAccess/Pages/Eligibility%20and%20Frequently-Asked-Questions.aspx>) to access “Eligibility and Frequently Asked Questions”. To be determined eligible for these benefits, you must submit a Benefit Access Application on the Internet. **Paper applications are not available.** *Please note that current processing times to determine eligibility of your Benefits Access Application is 4-6 weeks.*

Once your application is approved you may print a certificate of eligibility to take to your local transit authority or Secretary of State Office. Please wait 10 business days from the date of your approval for your license plate discount to be available. If you requested the ride free benefit, please contact your local public transit system for further information. Your local transit system may have additional requirements in order to obtain the free ride. You can check the website at any time to determine your application status.

If you have questions or would like to locate a Senior Health Assistance Program (SHAP) site near you for assistance, contact the Senior HelpLine at 1-800-252-8966, 1-888-206-1327 (TTY).

### Apply Online

Visit <https://www.illinois.gov/aging/BenefitsAccess/Pages/default.aspx> to access and file your application on the Internet.

For information or help applying, visit a local office of the following: Senior Health Assistance Program, Area Agency on Aging, or Neighborhood Senior Center .

Write to: **Illinois Department on Aging, One Natural Resources Way, Suite 100, Springfield, IL 62702-1271.**

E-mail inquiries to: [Aging.ILSenior@illinois.gov](mailto:Aging.ILSenior@illinois.gov)

*Information from Illinois Department on Aging. Their mission statement: The MISSION of the Illinois Department on Aging is to serve and advocate for older Illinoisans and their caregivers by administering quality and culturally appropriate programs that promote partnerships and encourage independence, dignity, and quality of life.*